

Booking Conditions for Bude Surfing Experience

1. All prices include VAT where applicable.
2. Lessons are transferable at the discretion of Bude Surfing Experience (BSX)
3. Gift vouchers are non-transferable and non-refundable. Redemption is subject to availability.
4. In the event that BSX or our coaches consider the beach, weather, or surf conditions unsuitable for surf tuition, BSX may cancel courses up until the start of the lesson. Should this occur, for lessons redeemed by a gift voucher, we will offer you an alternative date or provide a replacement voucher valid for two years from the date of the cancelled lesson. For other lessons we will offer you an alternative date; provide a gift voucher valid for two years from the date of the cancelled course or issue a refund.
5. BSX will not offer alternative lessons, vouchers, or a refund if clients choose to cancel a booking without 24hrs notice; not attend a course for any reason or arrive too late (as judged by the senior coach on duty) to participate in their lesson(s). We therefore recommend that all clients take out suitable insurance to cover such circumstances.
6. All students must be over eight and able to swim 50 metres without resting, unless accompanied by a non-surfing adult and arranged directly with us prior to the lesson being booked.
7. Parents/Guardians not participating in lessons attended by their children (aged 8 years and over) must be contactable at all times via phone during the session.
8. In the interests of safety, participants must agree to abide by any decisions or instructions made by BSX team members.
9. Surfing involves a degree of risk to both people and property, even if enjoyed under proper supervision by qualified coaches. It is a strenuous activity that requires those taking part to have a reasonable standard of swimming and fitness. Therefore, you must make us aware of any medical conditions, illnesses or allergies you have and any prescribed medication you are taking via our Medical Form, as well as directly to your surf coach prior to each lesson starting. For participants under 18 years, it is the responsibility of the parent or guardian to inform us of any such medical conditions. You should not participate in a surfing course if you are suffering from a heart condition or any other injury / illness which may affect your physical ability or if you are pregnant. You must not in any circumstances be under the influence of alcohol or illegal drugs. Also, you must not be under the influence of medication which may adversely affect your physical abilities.
10. During lessons you will have use of BSX equipment. We take all reasonable measures to ensure the safety and good condition of our equipment, however you are responsible for immediately reporting any damage caused to the equipment or which becomes apparent whilst the equipment is in your possession.
11. BSX does not seek to limit or exclude any liability which may occur as a result of its own negligence or that of our team members. However, BSX assumes no liability in respect of any personal injury loss, damage, consequential loss or third-party claims which occur through no fault of our own or are caused by the negligence of you or one of the participants in your group.